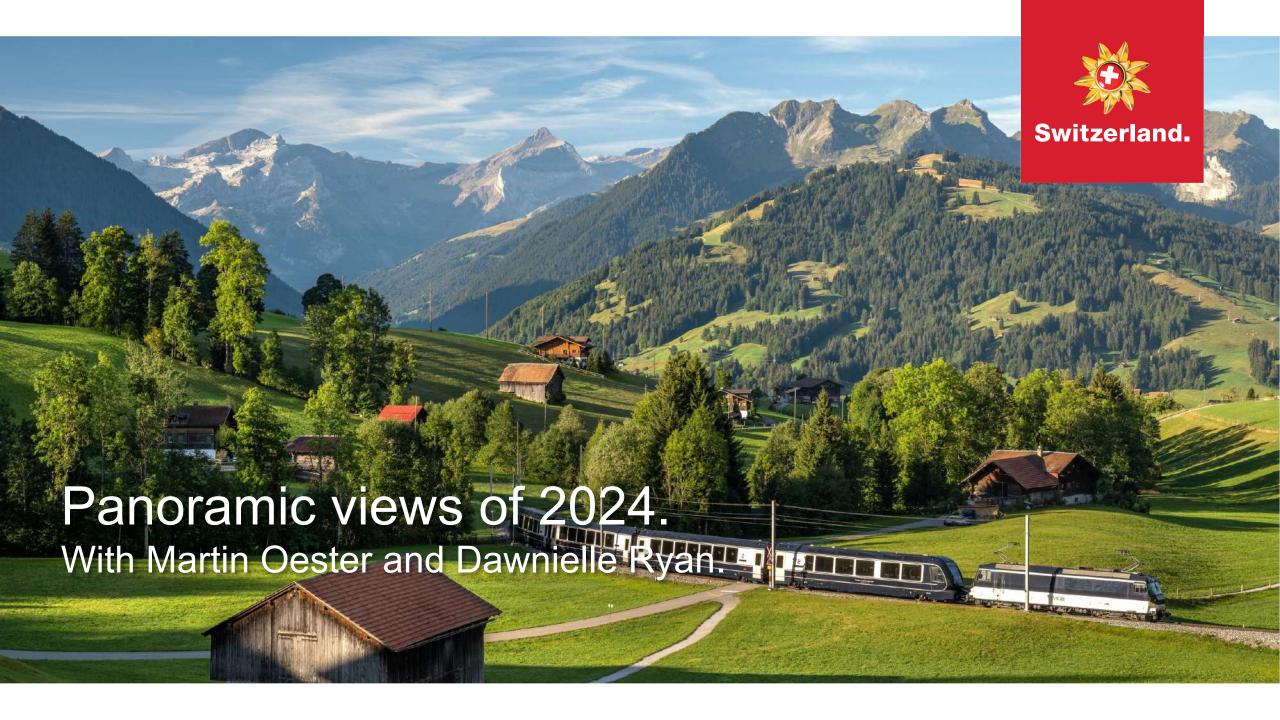


Switzerland.



Today's webinar speakers.



Switzerland Tourism



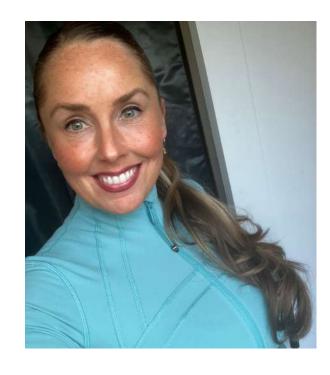
Florin & Jérémy

Swiss Travel System



Martin Oester

Rail Europe



Dawnielle Ryan

Our Trade Team in North America.



New York

Florin Eggenberger

Florent Aymon



Paolo Lunardi



Jérémy Mettraux

San Francisco

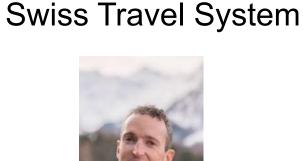


Oliver Guggisberg

Toronto



Oliver Weibel



Martin Oester

nyc.trade@switzerland.com / 1 646-760-0826

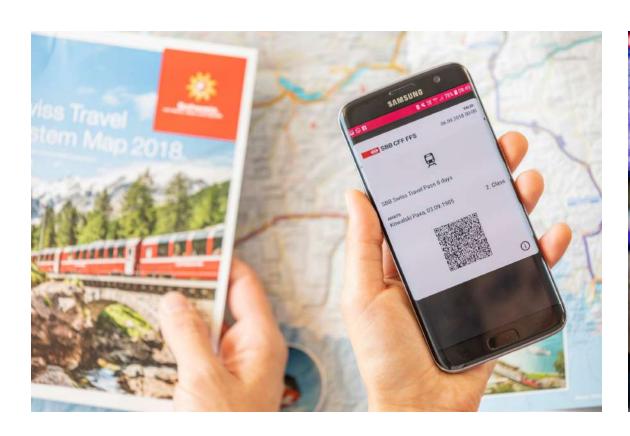








Participate for a chance to win a Swiss Travel Pass. Travel Pass.





Are you the Winner?



- 1. On which of Bern's famous buildings is the light show projected?
- 2. What is the name of the luxury class in GoldenPass Express?
- 3. What mountain excursion has a new NostalChic class offer?

Switzerland.

E-Learning: "Switzerland Travel Academy".

Complete six core modules in order to become a certified Switzerland travel expert, then specialize in specific topics such as "Grand Train Tour of Switzerland". www.bit.ly/switzerlandacademy



Grand Train Tour of Switzerland

Graduate before Nov. 30th, 2023 for a chance to win flight vouchers for two to Switzerland.









For more information visit our website here.

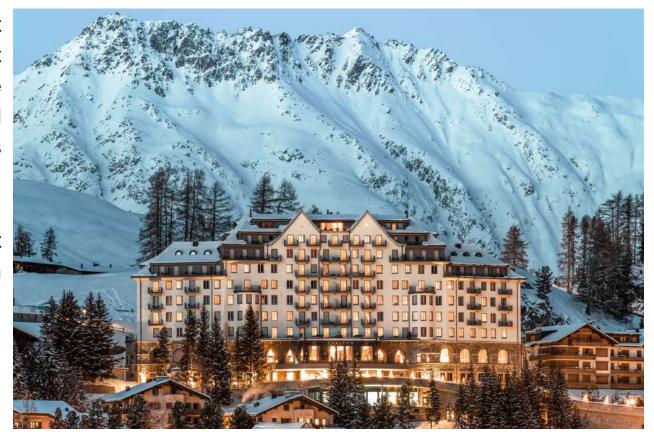
Carlton Hotel St. Moritz *****S, St. Moritz.



Carlton Hotel aims to care for the needs of each guest individually, whether on the panoramic terrace or in front of one of the crackling open fires. The cosy atmosphere and sophisticated cuisine offered on the light-flooded Bel Etage and in the Romanoff and Da Vittorio restaurants enhance your sense of well-being.

The Carlton Hotel offers the Moving Mountain Concept which was created to restore vitality, reconnect with nature and celebrate joy.

- Butler service in all rooms included they even have an outdoor butler for activities (building snowman, sledging, city tour etc.)
- Only opened in winter





Carlton Hotel St. Moritz *****S, St. Moritz.

| Luxury Hotels & Homes |
|-------------------------------------|
| Spa & Vitality Hotel |
| Boutique & Design Hotels |
| Snow Sports Hotels |

Contact and further information:

- **+41 81 836 70 00**
- info@carlton-stmoritz.ch
- www.carlton-stmoritz.ch

| | Special Offer |
|----------------------------|---|
| Offer | Stay for four, pay for three Enjoy a fourth night on us at no extra cost. This offer can be redeemed across the following dates: December 8 th – December 17 th 2023 / January 7 th – January 25 th 2024 / January 29 th – February 7 th 2024 / February 26 th - March 24 th 2024 Stay for four nights and only pay for three with a special offer that includes: Four overnight stays for the price of three, including breakfast buffet Daily USD 110 / CAD 153 food and beverage credit per guest 24-hour limousine service in St. Moritz Shuttle service to the Corviglia ski station Free use of the Carlton Spa Butler service, in-room amenities, minibar and wifi |
| Price in USD and CAD | Starting from USD 1410.00 / CAD 1955.00 per room per night – lowest entry level is Junior Suite. Please note that rates may vary according to date and category. Prices exclude city tax USD 5.50 / CAD 7.60 per adult per day. |
| Travel Agent Commission | 10% |
| How to book | info@carlton-stmoritz.ch / Packagelink |

Grand Hotel Kronenhof *****S, Pontresina.



In the heart of Pontresina is the Grand Hotel Kronenhof, which opened its doors for the first time in 1848. Guests can enjoy elegant and partially newly renovated rooms and suites at 1800 meters / 5906 feet above sea level. In addition, there are three restaurants, newly designed public areas on the Bel Etage with the magnificent Lobby Lounge, the Fireplace Lounge and the Kronenhof Bar, as well as one of the most impressive wellness facilities in the Alps.

As a Swiss family hotel, the Grand Hotel Kronenhof also offers childcare.

- Gourmet Restaurant Kronenstübli
- The only 5-star superior hotel in Pontresina



Grand Hotel Kronenhof *****S, Pontresina.



Luxury Hotels & Homes Swiss Family Hotels & Lodgings

Contact and further information:

- **+41 81 830 30 30**
- info@kronenhof.ch
- www.kronenhof.ch



Nira Alpina ****S, Silvaplana-Surlej.



All winter sports enthusiasts are in very good hands at the Nira Alpina. The access to the Piz Corvatsch cable car is directly in front of the hotel.

Each room is equipped with either a balcony or a terrace. The Nira Alpina also has three restaurants, its own bakery, Nira Spa with 5 treatment rooms, sauna, steam bath, Rasul bath in Arabian style, whirlpool, relaxation room and top modern fitness room are further features

- Shanti Spa for perfect relaxation
- well-equipped library for bookworms



Nira Alpina ****S, Silvaplana-Surlej.



Snow Sports Hotels Swiss Bike Hotels Boutique & Design Hotels

Contact and further information:

- **+41** 81 838 69 69
- info@niraalpina.com
- www.niraalpina.com





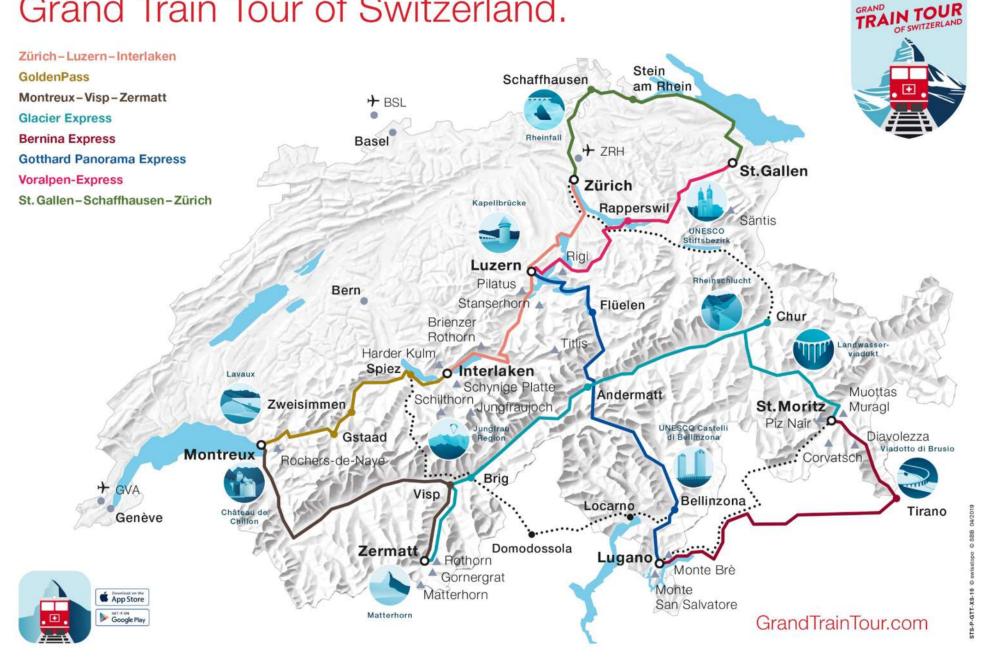
Switzerland.

by train, bus and boat.

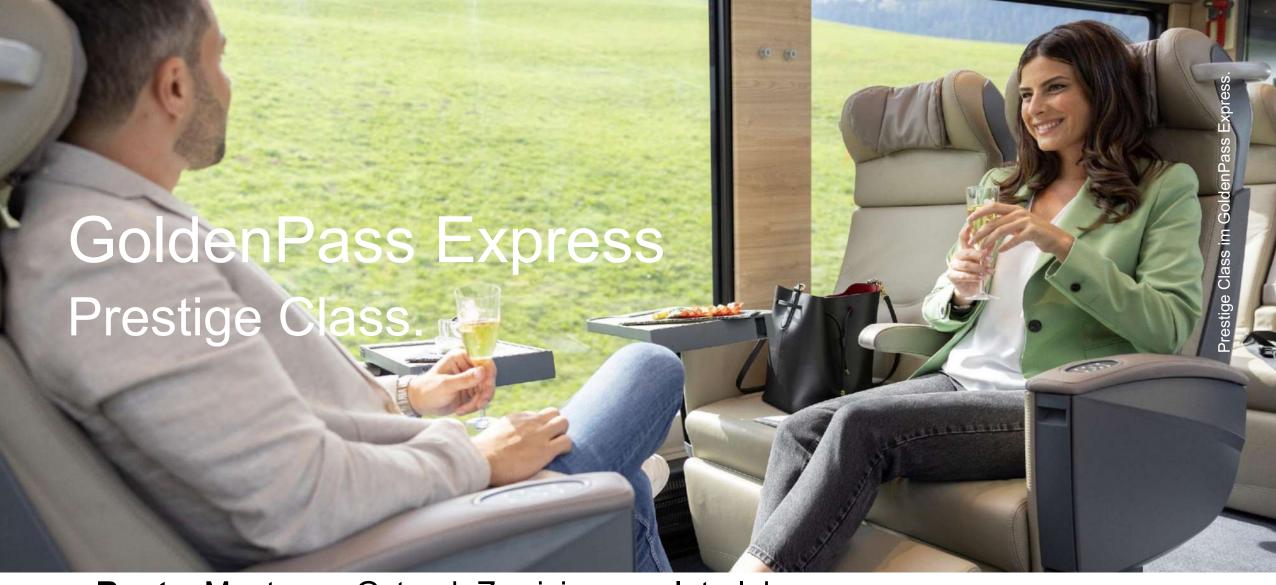




Grand Train Tour of Switzerland.







- Route: Montreux-Gstaad-Zweisimmen-Interlaken
- Duration: 3 h 15 min
- Distance Montreux–Interlaken: 115 km / 75mi

GoldenPass Express.





Good to know

- Year-round operation
- Three travel classes: Prestige, 1st and 2nd class
- New train, since 2023. 4x daily direct connection lake to lake, thanks to the rail switch from the metric to the normal track
- The journey is fully covered by the Swiss Travel Pass and other tickets
- Snacks and drinks are available on board in all classes. Subject to prior reservation.
- Seat reservations are mandatory

| | Seat reservation |
|-------------------|------------------|
| Prestige | CHF 49 |
| 1st and 2nd class | CHF 17 |

shop.gpx.swiss

#1 best luxury train!





6 of the best luxury trains around the world

Enjoy a slower pace and ultimate luxury aboard these opulent rail routes, from Japan to Italy.

BY MONISHA RAJESH







PUBLISHED OCTOBER 7, 2023 . 6 MIN READ

This article was produced by National Geographic Traveller (UK).

A high-end train journey enables you to experience destinations at a unique pace and in total comfort while enjoying first-class service. These are some of the most exciting luxury rail routes to have on your radar.

1. Golden Pass Express, Switzerland

Switzerland's GoldenPass Express takes passengers from the resort town of Montreux to Interlaken in the Bernese Oberland. It's a three-hour ride with four departures a day (in both directions). For added luxury, opt for Prestige class, where heated leather seats recline and rotate 180 degrees.

Watch: Roger & Trevor's wrong train.



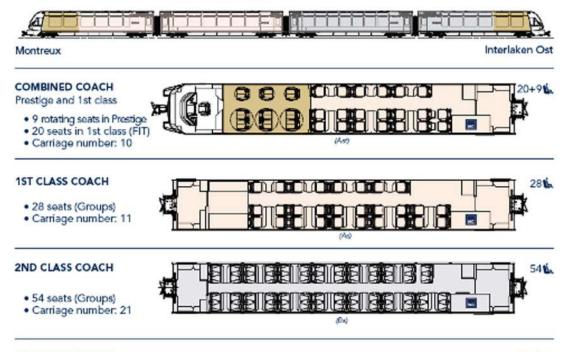


Grand Train Tour of Switzerland: The ride of a lifetime | Switzerland Tourism

www.MySwitzerland.com/grandtraintour

GoldenPass Express.

Train composition





New coach is coming soon!

+45 seats





COMBINED COACH

Prestige and 2nd class

- 9 rotating seats in Prestige
- 25 seats in 2nd class (FIT)
- Carriage number: 20







Grand Train Tour of Switzerland.







- Route: Luzern-Lake Lucerne-Flüelen-Gotthard-Bellinzona-Lugano
- **Duration:** around 5 h 30 min
- Distance Luzern–Lugano: 182 km / 120mi

Gotthard Panorama Express.





Good to know

- In-person travel guides share presentations and information about the region, its myths and legends
- Runs from April to October
 - 20 Apr 20 Oct 2024, every Tuesday to Sunday
- Reservation required, incl. surcharge of CHF 16
- Unique combination of boat and rail journey
- Ride in 1st class panoramic coaches. No 2nd class available
- Photo coach with open window
- Luggage service between Lucerne and Lugano included

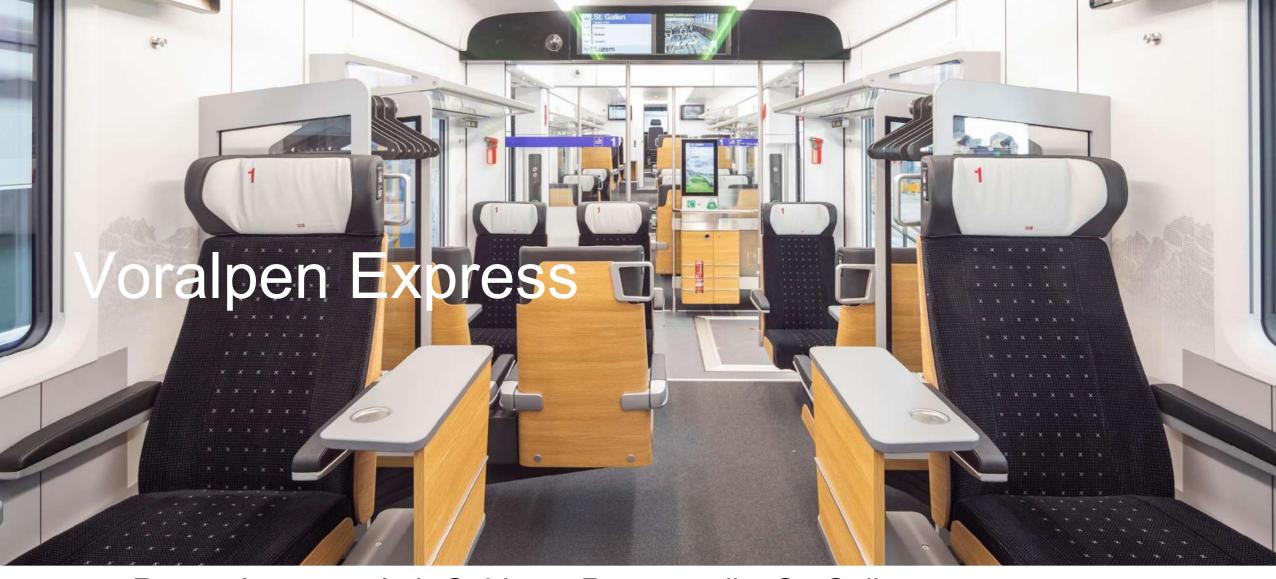


www.gotthard-panorama-express.ch/

Grand Train Tour of Switzerland.







- Route: Luzern Arth Goldau Rapperswil St. Gallen
- **Duration**: 2h15 min
- Distance Luzern St. Gallen: 110 km / 70mi

Gornergrat NostalChic Class



NEW offer

- The most exclusive way to travel to Gornergrat
- local, experienced guide will provide exciting insights and stories
- welcome drink in Zermatt, 3-course NostalChic menu on Gornergrat, desserts at Riffelalp. Culinary highlights of the region served
- Weekly departures. Limited to 22 window seats.
- Exclusive stop for photos
- experience approx. 6 hours (10:45 a.m. 5.15 p.m)
- Price per person CHF 320 (USD 355 / CAD 489)
 no reductions





www.gornergrat.ch/en/stories/nostalchic-class

Glacier Express Winter schedule



NEW additional winter connection

- 2 daily connections (double capacity during peak)
 DEC 16 JAN 07 and from FEB 03
 until start summer schedule (MAY 03)
- Seat reservations FIT 93 days ahead
- Excellence class CHF 470 (USD 520 / CAD 718)

| SURCHARGES 1st AND 2nd Class | | |
|-------------------------------------|------------|--|
| Long journeys | 49.00 CHF | |
| Short journeys (900, 901, 906, 907) | 44.00 CHF | |
| Excellence Class | 470.00 CHF | |



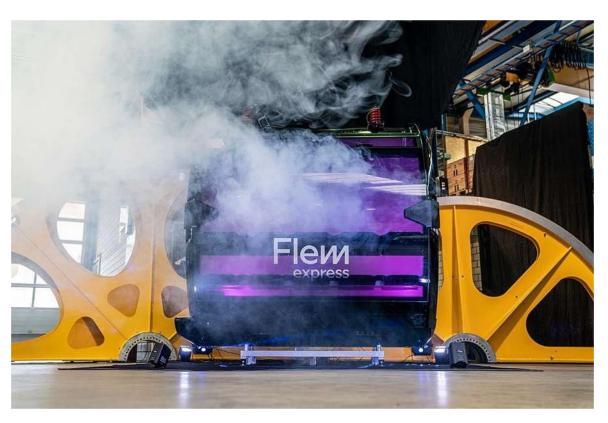
FlemXpress, LAAX



NEW

- World's first ropetaxi
- innovative, sustainable and barrier-free way to UNESCO World Natural Heritage Site Tectonic Arena Sardona
- Opening December 2023







Gain knowledge and win attractive prizes: Heidi & Peter take you on a learning journey through the new Swiss Travel System Excellence Program. Step aboard and register now: mystsnet.com/elearning

Swiss Travel System Excellence Program.



- New module on the GPX, Glacier 3000 and Sustainability
- Quarterly Lucky Price Draws!
- Goal: Belong to an exclusive rail specialist community, gain in-depth knowledge & receive individual benefits.









- News style format program, filmed on location with expert interviews.
- Accompany our reporters on their exciting journeys across Switzerland.
- 2023 episodes: Glacier Express, Gotthard Panorama Express



Excellence Talk – Luzern–Interlaken Express



Excellence Talk – Grand Train Tour of Switzerland





Switzerland.

by train, bus and boat.



Our vision

Only a technology designed by people for people, can make train travel in Europe easy





Our mission

Taking care of travelers before, during and after their train journey in Europe, using advanced technology to provide seamless experiences.



Rail Europe is a global travel tech company and the reference brand for European train booking.

We have been the trusted partner of the travel industry and train operators for 90 years. Our rail experts provide technology service solutions to over 15,000 travel professionals in 70 countries. International travellers can book their European train travel directly on our state-of-the-art booking website and app. We sell around 2.5 million European train tickets a year.

Our catalogue of products features more than 100 brands such as SNCF, SBB, Eurostar, Thalys, Trenitalia, Italo, DB, Renfe, ÖBB, SNCB, NS, OUIGO Spain and National Rail, and rail passes including the Swiss Travel Pass and Eurail Passes. Rail Europe has collaborators worldwide and is headquartered in Paris.

Unparalleled access to a wide range of rail products from over 100 European brands **Catering to travellers**from all over
the world

Seamless rail travel planning and booking

Multiple payment options in different currencies

Providing expert service to 5.5 million travellers a year before, during and after their journeys

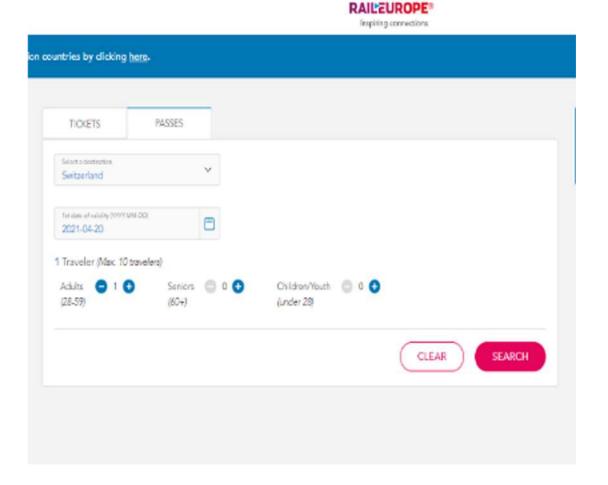


Swiss Travel Pass One country - one single ticket



- Unlimited travel by train, bus and boat
- Unlimited travel on premium panorama trains (seat reservation fees and/or surcharges apply)
- Full coverage for mountain excursions: Rigi, Stanserhorn and Stoos
- Up to 50% discount on many other mountain excursions
- Unlimited use of public transport networks of more than 90 urban areas
- Free admission to more than 500 museums
- Available in 1st and 2nd class for 3, 4, 6, 8 or 15 days
- Children from their 6th to their 16th birthday accompanied by at least one parent (holding a Swiss Travel System ticket) travel free of charge with the free Swiss Family Card

Swiss Travel Pass







Log in ERA: Agent.raileurope.com

- Go to the home page
- Select the tab "Passes"

Select

- A destination → Switzerland
- A date of validity (travel date)
- You can choose number of passengers from here

Then, click in "Search"





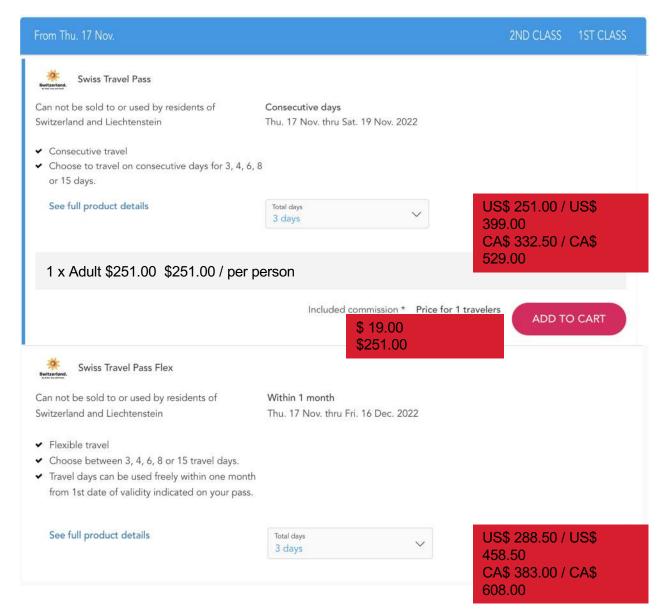


Go to https://agent.raileurope.com

If you are having issues with your access to our booking tool, please contact us at sales@raileurope.com and provide the Travel Agency Membership (IATA/ARC/TRUE/CLIA/TICO) number and/or Rail Europe Account ID for your affiliated agency.

Please use the Contact Us feature for all other inquiries

Swiss Travel Pass





Log in ERA: Agent.raileurope.com

- Go to the home page
- Select the tab "Passes"

Select

- ➤ A destination → Switzerland
- A date of validity (travel date)
- You can choose number of passengers from here

Then, click in "Search"

Swiss Travel Pass



| RIP SUMMARY | | | |
|---------------------------------------|-------------------------------------|---|----------|
| Swiss Travel Pass 3 consecutive days | Thu. 17 Nov. thru Sat. 19 Nov. 2022 | | \$237.44 |
| | | Subtotal | \$237.44 |
| | | Booking fee | \$7.95 |
| | | TOTAL PRICE (Including \$19.00 commission)* | \$245.39 |





Purchase receipt

Purchase date 12.11.2021, 19:38:40

Order no.: 735631004

Payment type: B2P

Reference no.: 0215468899

Article no.: 40066

Name/First name: Hendrich Philip

Date of birth: 01.10.1982

Reference no.: 0215468899

Purchase receipt

Swiss Travel Pass Flex Promo 3 days Adults 1. Cl.

Valid: 24.11.2021 - 23.12.2021

CHF 318.00 incl. 7.70% VAT

Not valid for travel.

Please activate each of your freely selectable travel days before every first journey at www.activateyourpass.com.



Order no.: 15866861258

| Swiss Travel Pass 8 days Oester | | | r Mart: | in | | | | | |
|--|-------|------------------------------|---------|------------|-------|------------|--|--|--|
| | | | | | | | | | |
| Valid: 2 | 2022 | | 15.11 | 15.11.1975 | | | | | |
| 30 | ⊕ | von/de/da/from → nach/a/a/to | | 30 | ⊕ | KL. CL. | | | |
| 10.10 | 00:00 | * → * | | 18.10 | 05:00 | 1 | | | |
| * | * | * → * | | * | * | * | | | |
| Area of validity and benefits see www.mystsnet.com/areaofvalidity. Valid as Swiss Museum Pass. Only valid with your Passport / ID. No resale / refund / exchange | | | | | | | | | |
| Adults | | | B2P | | P | ackage | | | |

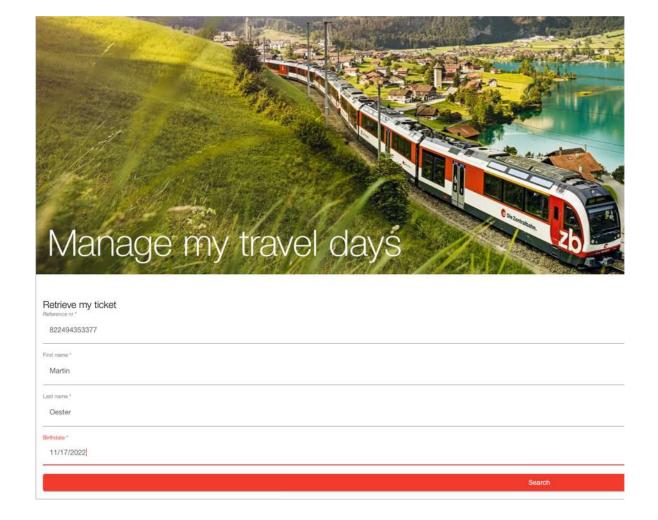
Article no.: 9837 incl. 7.70% VAT/SBB



Swiss Travel Pass Flex



Go to: www.activateyourpass.com



RAIL EUROPE OFFERS

POINT TO POINT TICKETS

Coverage

- > 1st & 2nd Class
- Open seating on Regional trains
- Reservations are mandatory on scenic trains
- Single journey, or round trip these are the point-to-point tickets available for any given route in the desired class
- Holder of a Swiss half fare Card are eligible for a 50% discount
- These trains can be booked up to 90 days in advance

SWISS TRAVEL PASS

Coverage

- > 3, 4, 8, 15 consecutive travel days
- > 3, 4, 8, 15 days within 1 month
- > 1st & 2nd Class
- Youth discounts
- All passes are pre-validated
- Valid on trains, buses & boats
- Can be purchased 6 months in advance



Itineraries, seat reservations, luggage services?





Swiss Travel System.



Martin Oester Sales & Marketing Manager North America

Phone +1 212 757 5944 Ext. 233 +1 929 412 4716 martin.oester@swisstravelsystem.com Swiss Travel System Ltd. 608 Fifth Avenue, Suite 603

c/o Switzerland Tourism New York, NY 10020 mystsnet.com





Dawnielle Ryan Key Account Manager

sales@raileurope.com Agent.raileurope.com

Switzerland Tourism

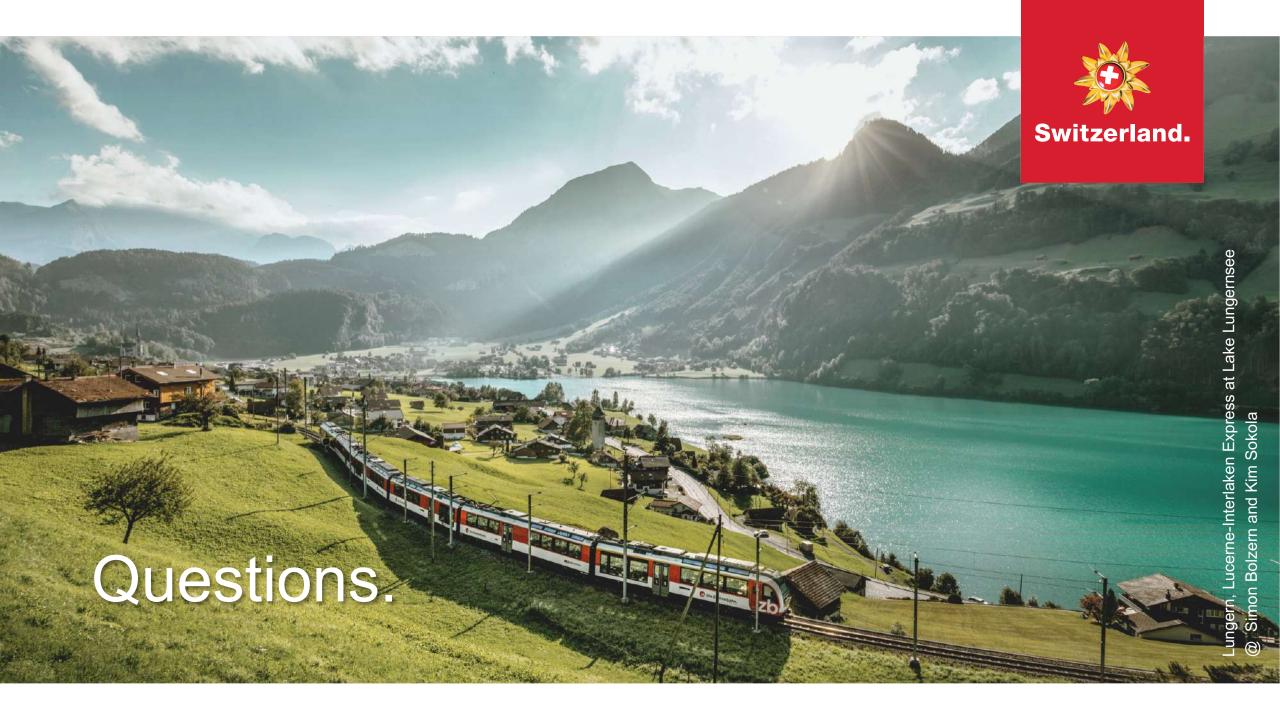
608 5th Ave, Suite 603 New York, NY 10020 phone: +1 646-760-0826

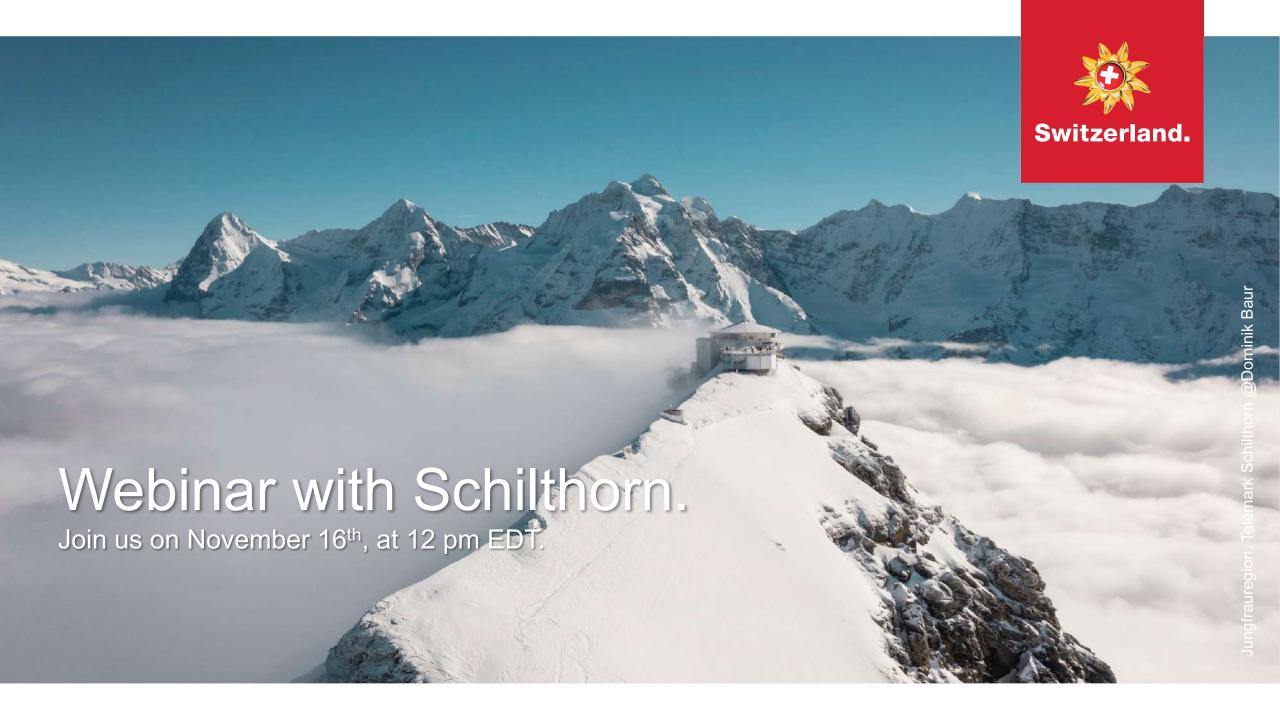
nyc.trade@switzerland.com MySwitzerland,com/trade

Are you the Winner?



- 1. On which of Bern's famous buildings is the light show projected?
- 2. What is the name of the luxury class in GoldenPass Express?
- 3. What mountain excursion has a new NostalChic class offer?







Switzerland.