

SALES MANUAL 2020



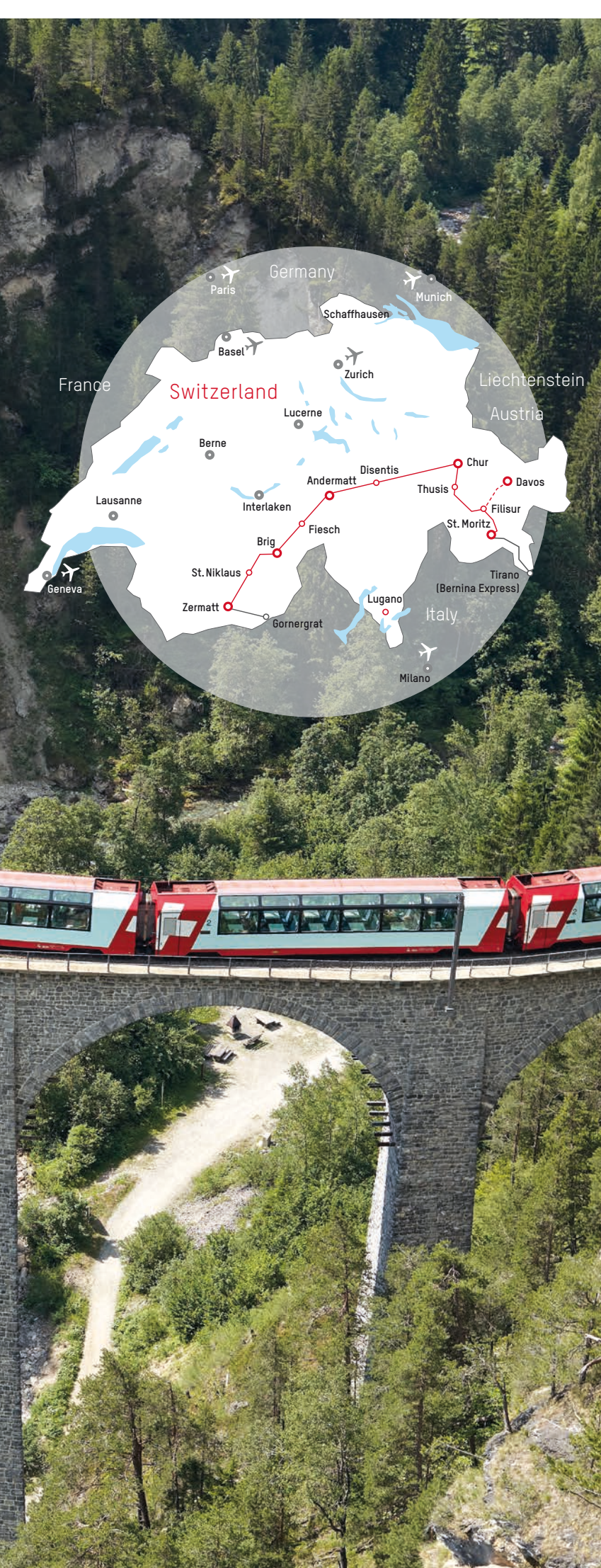
GLACIER EXPRESS

An aerial photograph of the Glacier Express train crossing a stone viaduct in a mountain valley. The train is red and white with 'GLACIER EXPRESS' written on the side. The viaduct is made of stone and has several arches. The surrounding landscape is rocky and forested. A large red and white Swiss flag is overlaid on the left side of the image.

Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above sea level.

Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites "Swiss Alps Jungfrau-Aletsch" and "Rhaetian Railway in the Albula/Bernina Landscapes" is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.



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Facts and Figures Glacier Express

- 1889 First line of the Rhätische Bahn (Rhaetian Railway) opens, Landquart – Klosters (to Davos from 1890)
- 1891 Cog railway is opened, Visp – Zermatt
- 1903 The Albula Line of the Rhaetian Railway opens, Thusis – Celerina (to St. Moritz from 1904)
- 1926 The Furka Oberalp Railway opens, Brig – Disentis
- 1930 On June 25 1930, the Glacier Express runs between Zermatt and St. Moritz in summer for the first time
- 1982 The Furka Base Tunnel opens, thus connecting Zermatt and St. Moritz all year round
- 1993 The first panoramic trains herald a new era
- 2005 75th anniversary of the Glacier Express
- 2006 New first-class and second-class panoramic cars
- 2008 The “Rhaetian Railway in the Albula/Bernina Landscapes” has been included in the list of UNESCO World Heritage Sites
- 2009 All trains are now equipped with first and second class panoramic cars
- 2014 Start of themed weeks of events in spring and autumn
- 2016 Incorporation of the guest book and post box into the Glacier Express Panorama Bar
- 2018 New operational concept is being introduced for summer with two new Glacier Express trains in the afternoon from Brig and Chur
- 2019 Launch of the new premium class in March: Excellence Class
- 2020 90th anniversary of the Glacier Express

Our sister railways



交通部臺灣鐵路管理局
Taiwan Railways Administration, MOTC



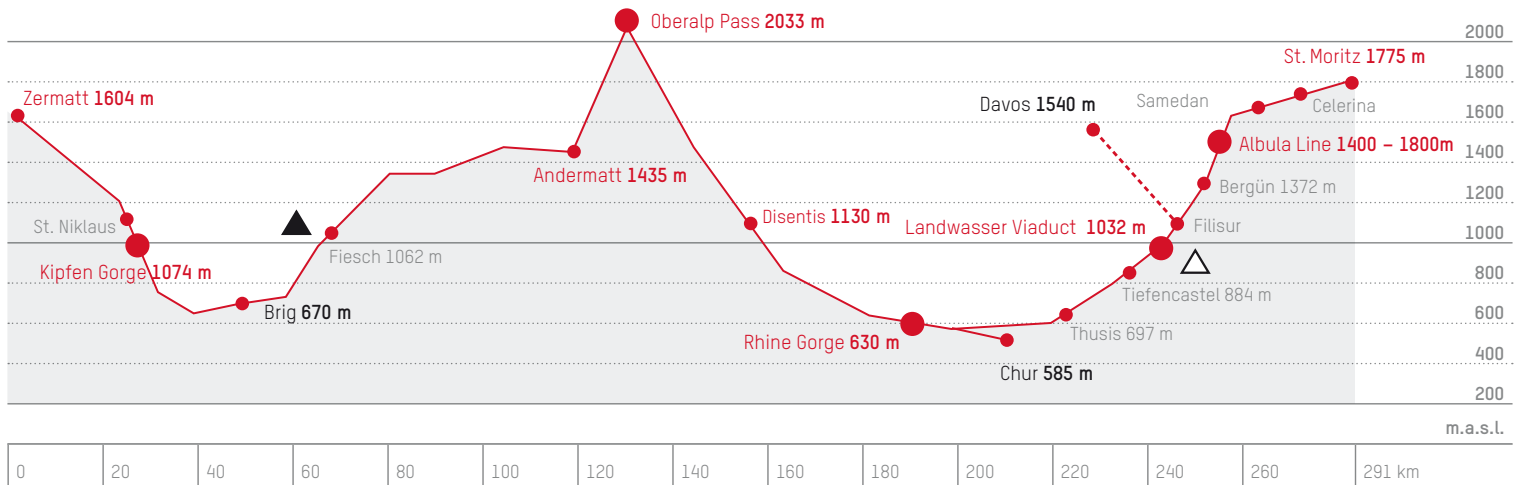
KORAIL

箱根登山電車
Hakone Tozan Railway

All prices in CHF, including 7,7% VAT. Prices and timetables are subject to change. When paying in Euro the current exchange rate applies. General terms and conditions of the Glacier Express SA apply.

Imprint: Copyright of all pictures belongs to the Glacier Express AG. Price and program subjects to change. Version May 2019.

HIGHLIGHTS ALONG THE ROUTE



UNESCO WORLD HERITAGE: ▲ "Swiss Alps Jungfrau-Aletsch" △ Rhätische Bahn "Albula/Bernina"

En route from Zermatt to St. Moritz the Glacier Express comprises the following highlights and excursion attractions:

Matter Valley

The Matter Valley between Zermatt and Stalden spans some 25 kilometres and offers a remarkable range of scenic splendours – eternal ice, deep ravines and rugged rockfaces; 29 four-thousand-metre peaks and flowering Alpine meadows; the highest-altitude vineyards in Europe and superb ski runs. Running through the valley is the wild and foaming River Matter Vispa, which converges with the Saaser Vispa at Stalden before joining the Rhone at Visp.



Kipfen Gorge

Close to Kalpetran, the Glacier Express continues through the wild and romantic Kipfen Gorge along one of the route's most scenic sections. The train line and the River Vispa run parallel at close quarters, and in the past flooding and avalanches have caused considerable damage. The flow of the Vispa is now regulated and the railway track protected by masonry to avoid further damage.



Andermatt

Andermatt is located at the foot of the 2,033-metre Oberalp Pass in the canton of Uri, along the 144-kilometre network of the Matterhorn Gotthard Bahn. From here trains depart for Disentis, Göschenen and Zermatt. Due to the already partly opened new tourism resort Andermatt Swiss Alps, Andermatt is developing into an attractive year-round vacation destination.



Oberalp Pass

The Oberalp Pass links Disentis/Mustér in Canton Graubünden with Andermatt in Canton Uri. At 2,033 metres, it is the highest point on the route of the Glacier Express. Located even higher to the south is Lake Toma (2,345 metres), recognized as the source of the River Rhine.



Disentis Monastery

Disentis is dominated by the oldest Benedictine monastery in Switzerland, built in the late 17th century. In 1799 the monastery church was burned and plundered by Napoleon's army. Extensive restoration work was undertaken in the late 19th century. Today it houses a school.



Rhine Gorge – the “Swiss Grand Canyon”.

It began 10,000 years ago as the famous Flims landslide – now it is a unique natural backdrop. Over many centuries the River Rhine has carved a path through the bedrock. The result is a ravine renowned as the Swiss Grand Canyon, and one of Switzerland's most impressive natural spectacles. The Rhine Gorge is a popular attraction for hikers, bikers and river-rafters – and can even be toured by train.



Landwasser Viaduct

The Landwasser Viaduct is the most spectacular construction on the 63-kilometre Albula stretch between Thusis and St. Moritz – and the most photographed feature of the entire Rhaetian Railway. It comes into view on the right shortly before the village of Filisur, is 142 metres long and rises impressively to a height of 65 metres. The natural stone viaduct extends in a curve over the rugged Landwasser Valley directly into a tunnel entrance on a vertical rock wall.



Albula Line

The most spectacular section of the Glacier Express Line lies between Preda and Bergün. Six towering viaducts, three spiral tunnels, and two helical tunnels make it possible to scale the 400 metre height difference. A triumph of railway engineering: the railway line between St. Moritz and Thusis belongs to the UNESCO World Heritage Site “Rhaetian Railway in the Albula/Bernina Landscapes”.

EXPERIENCES – YEAR ROUND



Gornergrat The Matterhorn Experience

Best view of the Matterhorn

If you want to discover the dazzling beauty of the Alps, you'll soon realise that the trip to Gornergrat is an essential excursion. Its sunny viewing platform, accessible all year, makes the Gornergrat ridge a top destination, and not just because of its altitude. Surrounded by 29 peaks rising above 4000 m and by Switzerland's greatest mountain and second largest glacier in the Alps, it offers a spectacular mountain panorama second to none. And the "Matterhorn Railway" renders it so close you can almost touch it. For more than 115 years the Gornergrat Bahn has made making the ascent to the panoramic mountain a truly unique and wonderful experience.

Gornergrat summer experiences

- Sunrise with folkloric music
- Gourmetticket Gornergrat
- Biking / Hiking / Summit Shopping
- Gornergrat Guides
- 360° Loop Gornergrat

Gornergrat winter experiences

- Skiing • Winter hiking • Snowshoe hiking
- Toboggan (Riffelboden – Riffelberg)
- Gourmetticket Gornergrat
- Igloo village with fondue offers
- Moonlight fascination • Dining with the stars
- Summit Shopping

Gornergrat Bahn

Bahnhofplatz 7, CH-3900 Brig
Phone + 41 (0)848 642 442
railcenter@gornergrat.ch
www.gornergrat.ch



Bernina Express

From the glaciers to the palms

From high up among the towering glaciers of the mountains down to the swaying palms of Italy, the Bernina Express, the highest transalpine railway in the Alps, provides a link between northern and southern Europe. And it does so in the most wonderful way imaginable, on a railway line that coexists in perfect harmony with its glorious mountain setting. A masterpiece of engineering: since 2008 the stretch of track between Thusis and Tirano has had UNESCO World Heritage status. The wonders of nature and the cultural achievements of man merge into one to offer one of the best ways ever to experience the Alps.

Bernina Express Bus – a scenic journey through the south

Want to see more of the south? On the Bernina Express Bus from Lugano to Tirano you will travel past picturesque fishing villages on the shores of Lake Como and Lake Lugano. Combine your journey on the Bernina Express to make it a thrilling round trip!

Dining on the move & Railbar

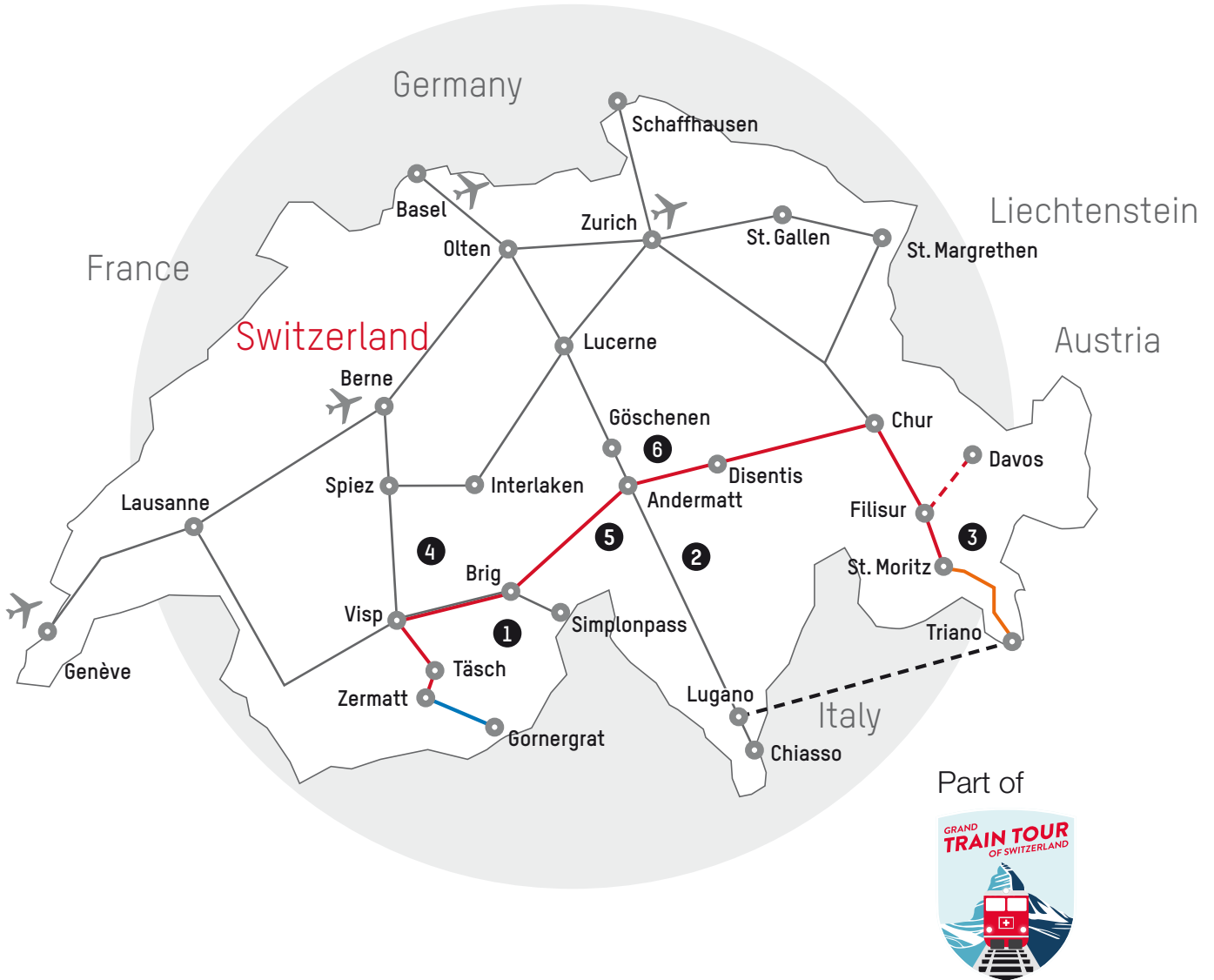
Fine regional specialities make the trip on the Bernina Express a culinary experience. Warm and cold drinks, snacks and souvenirs are available from the Railbar. The on-board personnel will serve the local delicacies directly at your seat. You will spend lunchtime in Poschiavo, Le Prese or Tirano. There are a number of restaurants close to each of the stations.

Rhätische Bahn

Bahnhofstrasse 25, CH-7001 Chur
Phone + 41 (0)81 288 65 65
railservice@rhb.ch
www.berninaexpress.ch



RAILWAY ROUTE & DAY TRIPS



Part of



LEGEND

- Glacier Express train
- Gornergrat railway
- Bernina Express train
- - - Bernina Express bus
- ① Simplonpass (by coach) Simplontunnel (by train)
- ② Gotthardtunnel (by coach) Gotthardtunnel (by train)
- ③ Berninapass (by coach) Bernina Express (by train)
- ④ Lötschberg Base tunnel (by train)
- ⑤ Furka Basistunnel (coach transportation)
Furkapass (by coach / Summer)
- ⑥ Oberalppass (by train / coach / Summer)

GLACIER EXPRESS AS A DAY TRIP

A 4¾-hour journey onboard the Glacier Express departin from the cities in German speaking Switzerland is also ideal as a day trip.

- from / to Berne: 8½ h
- from / to Interlaken: 11 h
- from / to Lucerne: 10½ h
- from / to Zurich: 8¾ h

TIME OF TRAVELING BY BUS

Lucerne – Andermatt	1 h
Interlaken – Brig	2 h
Interlaken – Andermatt	1¾ h
Zurich – Chur	1½ h
Milano – Tirano	3 h

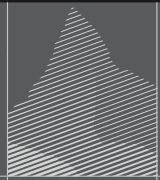
GLACIER EXPRESS

- Brig – Chur (4¾ h)
- Berne – Brig (1 h) / Chur – Berne (2½ h)
- Interlaken – Brig (1 h) / Chur – Interlaken (3½ h)
- Lucerne – Brig (2 h) / Chur – Lucerne (2¼ h)
- Zurich – Brig (2 h) / Chur – Zurich (1½ h)

GOTTHARD PANORAMA EXPRESS

- Lucerne – Göschenen (3¾ h) – Lugano (2 h)

TIMETABLE & SECTIONS

WINTER 15.12.19– 08.05.20		18.04.– 08.05.20		SUMMER 09.05.– 11.10.20				WINTER 15.12.19– 08.05.20		18.04.– 08.05.20		SUMMER 09.05.– 11.10.20		
TRAIN	902 ²	904	900	902 ²	904	906		923 ²	925	901	903 ²	905	907	
	08.52	09.52	07.52	08.52	09.52	–	ZERMATT	●	17.10	18.10	–	17.10	18.10	20.10
	10.12	11.12	09.12	10.12	11.12		BRIG	●	15.50	16.50		15.50	16.50	18.50
	10.18	11.18	09.18	10.18	11.18	14.18	BRIG	●	15.40	16.40	13.40	15.40	16.40	18.40
	11.46	12.46	10.46	11.46	12.46	15.46	ANDERMATT	●	13:54	14.54	12.08	14.08	15.08	17.08
	11.54	12.54	10.54	11.54	12.54	15.54	ANDERMATT	●	13.52	14.52	11.52	13.52	14.52	16.52
	12.55	13.55	11.55	12.55	13.55	16.55	DISENTIS/MUSTÉR	●	12.37	13.37	10.37	12.37	13.37	15.37
	13.11	14.11	12.11	13.11	14.11	17.11	DISENTIS/MUSTÉR	●	12.27	13.27	10.27	12.27	13.27	15.27
	14.15	15.15	13.24	14.15	15.15	18.24	CHUR	●	11.26	12.26	09.26	11.26	12.26	14.16
	14.32	15.32		14.32	15.32	18.58	CHUR	●	11.18	12.18	09.03	11.18	12.18	
	–	–	–	–	–	19.28 x	THUSIS	●	–	–	08.33 †	–	–	–
	15.27 x	16.27 x	–	15.27 x	16.27 x	19.46 x	TIEFENCASEL	●	10.33 †	11.33 †	08.15 †	10.33 †	11.33 †	–
	15.41 x	16.41 x	–	15.41 x	16.41 x	20.00 x	FILISUR ¹	●	10.19 †	11.19 †	08.01 †	10.19 †	11.19 †	–
	–	–	–	–	–	20.14 x	BERGÜN	●	–	–	07.47 †	–	–	–
	16.29 x	17.29 x	–	16.29 x	17.29 x	20.45 x	SAMEDAN	●	09.25 †	10.28 †	07.16 †	09.25 †	10.28 †	–
	–	–	–	–	–	20.52 x	CELERINA	●	–	–	07.06 †	–	–	–
	16.38	17.38	–	16.38	17.38	20.58	ST. MORITZ	●	09.15	10.20	07.02	09.15	10.20	–

Timetables subject to change! ● Arrival time | † Boarding only | x Deboarding only

1 Change trains from / to Davos | 2 Excellence Class **Please note: There will be no Excellence Class running between 16.03.–05.04.2020.**

Please note: There will be no Glacier Express trains running between 12.10. and 12.12.2020.

SHORT-JOURNEYS SECTIONS (ONLY TRAINS 900/901/906* /907*)

09.05.–11.10.2020 Also bookable vice versa, prices for groups of 10 or more people, without surcharge in CHF

Route	2 nd Class	1 st Class
St. Moritz – Chur	CHF 29.40	CHF 51.80
Chur – Andermatt	CHF 35.80	CHF 63.00
Andermatt – Brig	CHF 24.60	CHF 43.40
Brig – Zermatt	CHF 26.60	CHF 47.00

*AFTERNOON TRAINS (TRAINS 906/907)

Brig–St. Moritz | Chur–Zermatt

- Ideal option to integrate the Glacier Express in the journey to St. Moritz, Andermatt or Zermatt
- Ideal option, to integrate the Glacier Express in the afternoon program part
- Impressive evening atmosphere with ideal lighting conditions for unforgettable photos
- Dinner (groups only, reservation mandatory) will be served at the seat

SECTIONS OF THE GLACIER EXPRESS ROUTE

Also bookable vice versa.

From	To
Zermatt	Filisur / Tiefencastel
Zermatt	Chur
Zermatt	Andermatt
Brig	St. Moritz
Brig	Filisur / Tiefencastel
Brig	Chur
Andermatt	St. Moritz
Andermatt	Filisur / Tiefencastel



FARES & SURCHARGE



FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 106.40	CHF 187.60
St. Moritz-Brig	CHF 79.80	CHF 140.80
St. Moritz-Andermatt	CHF 58.80	CHF 103.60
Davos-Zermatt	CHF 101.60	CHF 178.60
Chur-Zermatt	CHF 83.40	CHF 147.00
Chur-Brig	CHF 56.80	CHF 100.20
Andermatt-Zermatt	CHF 51.20	CHF 90.40
Andermatt-Filisur	CHF 48.40	CHF 84.60
Tiefencastel-Andermatt	CHF 45.60	CHF 79.80

INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE

Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 152.00	CHF 268.00
St. Moritz-Brig	CHF 114.00	CHF 201.00
St. Moritz-Andermatt	CHF 84.00	CHF 147.80
Brig-Chur	CHF 81.00	CHF 143.00
Davos-Zermatt	CHF 145.00	CHF 255.00
Chur-Zermatt	CHF 119.00	CHF 210.00
Andermatt-Zermatt	CHF 73.00	CHF 129.00
Filisur-Andermatt	CHF 69.00	CHF 120.80
Tiefencastel-Andermatt	CHF 65.00	CHF 113.80

NEW

SURCHARGES | 1st AND 2nd Class

	15.12.2019 – 08.05.2020	09.05.2020 – 11.10.2020
Long journeys	CHF 33.00	CHF 43.00
Short journeys	CHF 23.00	CHF 33.00

No commission is given on supplements.

From the **change of timetable on 15.12.2019**, new group tariffs apply on the Swiss railway network:

- 30 % discount on the ticket price from 10 persons and more.
No free seats.
- Children up to the age of six free of charge (not including Excellence Class: children between the age of 0–6 also require a seatreservation in Excellence Class)
- 50 % reduction for Children/juveniles up to the age of 25 (to date 16)

WINTER-PROMOTION

15.12.2019 – 29.02.2020 (incl. surcharge and menu*)

Strecke	2 nd Class	1 st Class
St. Moritz – Zermatt	CHF 144.00	CHF 202.00
St. Moritz – Brig	CHF 125.00	CHF 168.50
Andermatt – Zermatt	CHF 104.50	CHF 132.50
Chur – Zermatt	CHF 127.50	CHF 173.00
Chur – Andermatt	CHF 93.50	CHF 112.90
Chur – Brig	CHF 108.50	CHF 139.50

10 or more people, Net rates: no comission, no free tickets and no additional reduction. Additional prices on request.

* Daily plate and dessert

The fares quoted in this Sales Manual are calculated **without a supplement**. The supplements listed must **always** be added to the corresponding fare.

The supplements must be paid in full by all passengers – also by children and holders of tickets at a reduced price. This does not apply to children under the age of six who do not have their own seat (not including Excellence Class). Owners of all TCV and Eurail passes as well as Swiss Travel System passes must also pay the supplements.



PURCHASE OF TICKETS



For the ticket collection for Glacier Express trains there are the following payment options:

Cash payment / Credit card

All tickets and added extras can be paid for in cash or using a credit card at every railway ticket office along the Glacier Express route. The last communication received by Railservice is used as the basis for issuing the tickets. There can therefore be no subsequent changes or refunds (please also refer to the "General terms and conditions of carriage" page 11).

On account

You can pay for all tickets and added extras on account. For every trip, you will receive an e-ticket once your final communication has been received. The group ticket is issued based on the number of participants registered most recently at Railservice. Please ensure you observe the conditions of cancellation. There can therefore be no subsequent changes or refunds (please also refer to the "General terms and conditions of carriage" page 11). Please note that it is not possible to pay by cheque.

Payment modalities within Switzerland

The fee for the ticket should be paid (bank transfer) using the payment order attached.

Payment modalities outside Switzerland

Please note the following to ensure a transaction remains free of bank charges when making a bank transfer to Rhaetian Railway (RhB):

Rhätische Bahn AG

Graubündner Kantonalbank
CH-7000 Chur

SWIFT / BIC: GRKB CH 2270 A
IBAN: CH 8000 7741 1026 0533 300
Clearing-Nummer: 774
Post Konto-Nummer: 70-39-7

Bank transfer exclusively in CHF

The Rhaetian Railway does not levy any bank service charges for bank transfers. Otherwise a processing fee of CHF 50.00 is charged

RESERVATION & TERMS AND CONDITIONS

Bookings for individual travellers (FIT) (1 – 9 people)

possible 90 day prior travel date

- under www.glacierexpress.ch
- via info@glacierexpress.ch
- at all Swiss Railway stations
- at all possible rail stations aboard
- at travel agencies with train ticket sale

NEW

Glacier Express B2B shop

Resellers of individual seats (up to 9 people) can now book by logging in directly to the B2B shop. This enables a precise seat to be booked and also includes the possibility to book a catering offer. If you are interested and would like more information, please contact the person responsible for the relevant market or send a mail to admin@glacierexpress.ch

NEW

Bookings for groups (10 or more people)

Winter 2019/20 and summer 2020 are open now – early booking recommended!

Groups are seated together in the same carriage whenever possible. Final confirmation details (number of train, carriage and seat) will be sent to you 10 days prior departure.

Contact for reservation

Railservice

Bahnhofstrasse 25

CH-7001 Chur

Phone +41 81 288 65 25

info@glacierexpress.ch

Subject «Reservation Glacier Express 2020»

Opening hours

Mon – Sun 07.00 – 19.00

General Terms and Conditions of contract

The contract between the tour operator and RhB comes into force with the unconditional acceptance of the reservation by RhB (together with these general conditions and terms of travel). See www.glacierexpress.ch/touroperator for the complete General Terms and Conditions of contract.

Cancellation fees

The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday / Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS | 1st AND 2nd Class

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100 % of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100 % of the fare price incl. supplement

EXCELLENCE CLASS | REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING

Up to 90 days prior to travel date	CHF 140.00 reservation flat rate / seat
89 to 60 days prior to travel date	CHF 317.00 flat rate / seat
59 days prior to travel date or no-show	effective fare incl. supplement

INCLUDED BENEFITS & INFORMATION FOR TOUR OPERATORS

On board services

On board all trains, all touristic announcements are available in 6 languages (German, French, English, Italian, Japanese and Chinese) via headphones. Headphones and a brochure with information are distributed free of charge. There are also two channels providing musical entertainment throughout your journey.

All travellers receive the exclusive board magazine with featuring further information about the Glacier Express.

Text for operators

The panoramic journey on the Glacier Express through the Swiss Alps is one to remember – with highlights from start to finish. St. Moritz is the playground of the rich and famous and Zermatt is home to the world's most photographed mountain, the Matterhorn. The journey on board the slowest express train in the world takes you over 291 bridges and through 91 tunnels. There is no better way of traveling this route.

With ease it climbs the highest point along the route, the Oberalppass at its 2033 meter above sea level, winds past idyllic mountain villages, steep rock faces and creates an amazing view into deep gorges, outlying valleys, glaciers and the Rhine Gorges, Switzerland's so called Grand Canyon. Thanks to the large panoramic windows, you enjoy unimpeded views of the Swiss Alps – especially the UNESCO World Heritage Swiss Alps Jungfrau-Aletsch and the UNESCO World Heritage Albula/Bernina.

This feast for the eyes is followed by a feast for the palate: starter, main course and dessert are freshly prepared in the on-board kitchen and served directly at your seat. Culinary delight awaits you.

Picture download

Visit www.glacierexpress.ch for pictures in 300 dpi for professional use for brochures, etc. Pictures may be used without charge for promotional material/brochures/internet for the Glacier Express. When using the pictures in brochures etc. please put our copyright: © Glacier Express. www.glacierexpress.ch/image-gallery

Information for tour operators online

On www.glacierexpress.ch/en/touroperator you will find a pdf-file of the sales manual and links for the free download of pictures and movies.

St. Moritz station forecourt:

approval of coach drop off/pick up for groups / luggage

Coaches can only enter the forecourt of St. Moritz station with special permission. This entitles a coach to stand outside the station for max. 15 minutes and can be obtained from the ticket counter at St. Moritz station or ordered in advance by e-mail: stmoritz@rhb.ch.

For information: Tel.: +41 (0)81 288 56 40 or e-mail: stmoritz@rhb.ch. For more information go to: www.engadinbus.ch/situationsplan

Zermatt station

For details of arrival and departure by bus or train, please refer to the Sales Manual of the Matterhorn Gotthard Bahn: www.matterhorngotthardbahn.ch/de/touroperator

CAR COMPOSITIONS & CLASS SYSTEM

WINTER

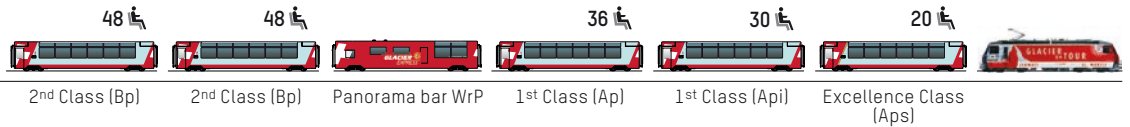
Zermatt / St. Moritz

15.12.2019 – 08.05.2020

Chur

TRAIN 902 / 923

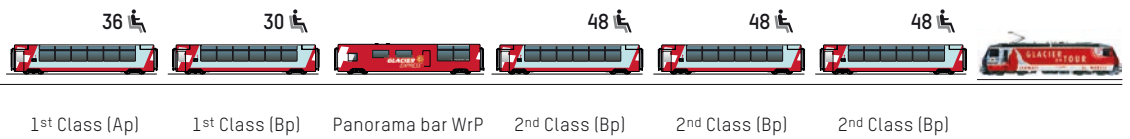
♿ Total 182



18.04.2020 – 08.05.2020

TRAIN 904 / 925

♿ Total 210



SUMMER

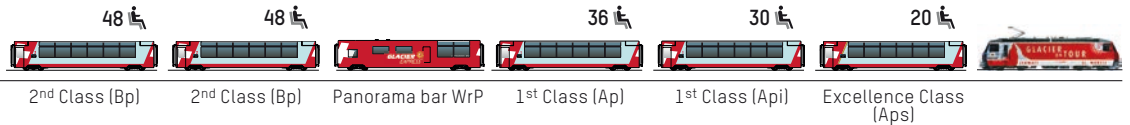
Zermatt / St. Moritz

09.05.2020 – 11.10.2020

Chur

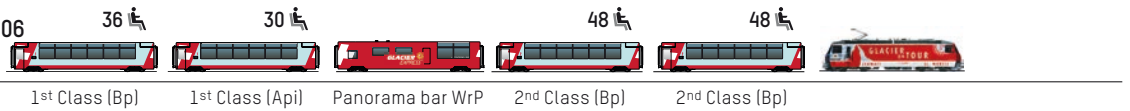
TRAIN 902 / 903

♿ Total 182



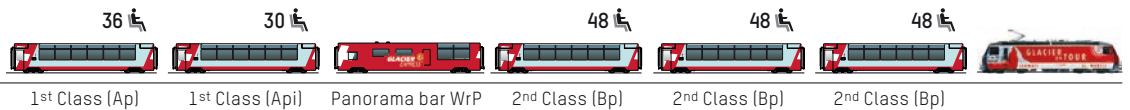
TRAIN 900 / 907:901 / 906

♿ Total 162



TRAIN 904 / 905 (925)

♿ Total 210



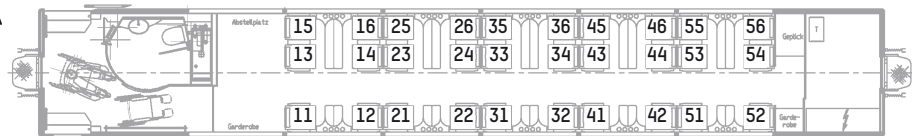
CLASS SYSTEM

1st Class panoramic cars

(central aisle carriage)

- 5 × four-seater and 5 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 22, 32, 42

♿ 30 ♿

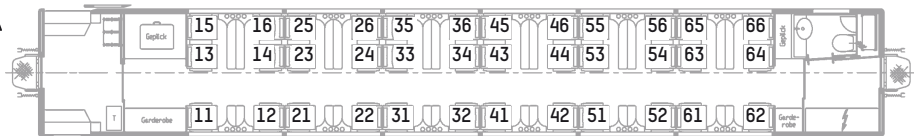


1st Class panoramic cars

(central aisle carriage)

- 6 × four-seater and 6 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 23, 31, 41

♿ 36 ♿

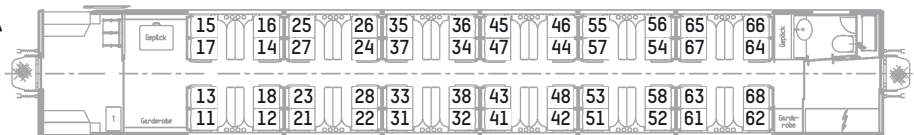


2nd Class panoramic cars

(central aisle carriage)

- 12 × four-seater, ac
- All seats are equipped with tables
- Carriage numbers 25, 26, 34, 35, 36, 44, 45

♿ 48 ♿



EXCELLENCE CLASS



NEW PREMIUM COACH CLASS

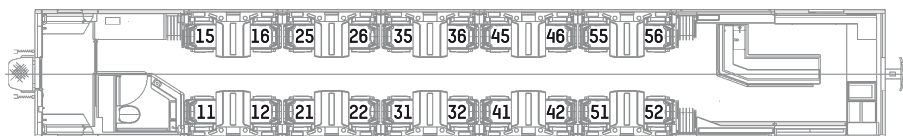


EXCELLENCE CLASS PANORAMIC CAR

(central aisle carriage)

- 10 x two-seater, ac

20



TIMETABLE 15.12.19 – 11.10.2020

(Please note: There will be no Excellence Class running between 16.03. – 05.04.2020)

WINTER (902/923) | SUMMER (902/903)

Train	Departure	Arrival	Seat reservation
902	Zermatt 8:52	St. Moritz 16:38	CHF 420.00
923/903	St. Moritz 9:15	Zermatt 17:10	CHF 420.00

Seat reservations aboard the Excellence Class are mandatory for each guest. Also children 0-16 years.

Fares: The surcharge should always be added to the corresponding first class ticket price. Price subject to change.



The Excellence Class is the new Premium coach class on the Glacier Express. The most pleasant and impressive way to travel between Zermatt and St. Moritz.

Service and features

- Personal concierge for the 20 guests
- Welcome desk & check-in in front of the Excellence Class carriage
- Luggage transport (from/to platform)
- A tablet for infotainment (a tablet and headphones are available to all passengers during the journey, allowing them direct access to the new web-based infotainment system)

- Guaranteed window seat thanks to comfortable, adjustable lounge seating
- Exclusive Glacier Bar for a relaxed atmosphere

Food and beverages included

- Excellence Class mini aperitif platter incl. welcome drink
- Seasonal, regional & exquisite several course lunch menu, incl. corresponding wine

- Tea time in the afternoon, incl. canapés
- Soft drinks / mineral water / coffee

Additional services (subject to a charge)

- Cocktails
- Wine cabinet with top-class wines
- Top-class range of spirits



Reservation

Do you have any questions about the Excellence Class or do you want to reserve your seat?

We would be happy to advise you:
Phone +41 81 288 65 25
info@glacierexpress.ch

Bookings for individual travellers

- under www.glacierexpress.ch
- via info@glacierexpress.ch
- at all Swiss Railway stations
- at all possible rail stations aboard
- at travel agencies with train ticket sale

Reservation for Groups

Winter 2019/2020 and Summer 2020 via:
Railservice
Bahnhofstrasse 25
CH-7001 Chur
Phone +41 81 288 65 25
info@glacierexpress.ch

CATERING SERVICE

Service and culinary art aboard the Glacier Express

The journey from St. Moritz to Zermatt (or vice versa) takes a whole day. The journey on the Glacier Express will also be a culinary highlight! Catering for your guests should be booked in advance. Lunch or dinner (on the afternoon trains) will be served directly at passengers' seats. There is a wide variety of delicious meals available, which are freshly prepared in the galley. The on-board kitchen believes in the importance of authentic Swiss fare and produce. Whenever possible, from the regions through which the Glacier Express travels.

Individual reservations

We would recommend that even individual passengers make a lunch reservation both for organisational reasons and to ensure availability. Individual passengers can reserve by phone +41 (0)81 300 15 15, fax +41 (0)81 300 15 16 or e-mail sales@panoramic-gourmet.ch

Group reservation

For groups (at the latest 10 days prior departure) a reservation is obligatory via gruppen@panoramic-gourmet.ch
Please read the terms and conditions of Panoramic Gourmet AG

Special menus

Please send any inquiries about special menus 10 days in advance to gruppen@panoramic-gourmet.ch

Panoramic Gourmet AG
Gürtelstrasse 20
Postfach 516
CH-7002 Chur
Tel. +41 (0)81 300 15 15
sales@panoramic-gourmet.ch
oder unter www.glacierexpress.ch

PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE

Lunch Package	Content	Price
Lunch Package A	Daily plate incl. 1 coffee or tea	CHF 34.00
Lunch Package B	Daily plate incl. 50cl mineral water (sparkling / non-sparkling)	CHF 36.00
Lunch Package C	Daily plate incl. 50cl mineral water (sparkling / non-sparkling), 1 coffee or tea	CHF 40.00
Lunch Package D	3 course menu incl. 1 coffee or tea	CHF 46.00
Lunch Package E	3 course menu incl. 50cl mineral water (sparkling / non-sparkling)	CHF 49.00
Lunch Package F	3 course menu incl. 50cl mineral water (sparkling / non-sparkling), 1 coffee or tea	CHF 53.00
Lunch Package De Luxe	3 course menu incl. 20cl red wine Veltliner, 50cl mineral water (sparkling / non-sparkling), 1 coffee or tea	CHF 61.00

DAILY MENU OPTIONS FOR GROUPS AND FIT

Offer	Content	Price
Daily plate	Main dish of the menu	CHF 32.00
2-course menu	Main course menu and salad or soupe* or main course menu and dessert	CHF 38.00
3-course menu	Soupe or salad*, Daily plate incl. meat dish, vegetables, sides, dessert or small cheese platter	CHF 45.00
4-course menu	4-course menu incl. dessert and complementary cheese	CHF 50.00

*Soupe / Salad, offer varies depending on the season

LUNCHBOXES ON REQUEST

Content	Price
Roast pork Lunch	CHF 21.00
Turkey breast Lunch	CHF 21.00
Pork rib Lunch	CHF 25.00
Roast veal Lunch	CHF 25.00
Glacier Express Lunchbox	CHF 28.00
«Bündner» Lunchbox	CHF 31.00





BREAKFAST PACKAGES

(AVAILABLE ON TRAIN 900 / 901 UP UNTIL 10 AM)

Content	Preis
Schwiizer Zmorge (Swiss morning) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice	CHF 17.00
Fischer's Fritz Zmorge (Fisherman's morning) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, trout with cream cheese with horseradish, Prosecco 20 cl*	CHF 28.00
Glacier Brunch Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, scrambled eggs (2 eggs), natural yoghurt with muesli, plate of ham and cheese, Prosecco 20 cl*	CHF 38.00

* oder ein Glas Orangensaft

SERVICE TIMES

ZERMATT – ST. MORITZ

SERVICE TIMES

ST. MORITZ – ZERMATT

Approx. Service times (lunch/dinner)					
	1 st Class	2 nd Class		1 st Class	2 nd Class
900	11.15	11.45	901	11.15	11.45
902	11.45	12.15	903	11.45	12.15
904	12.15	12.45	905	12.30	12.50
906*	19.00	19.30	907	17.30	18.00

* only for groups and only by prior reservation.



PROMOTIONAL MATERIAL



We are happy to provide you with free promotional materials for marketing purposes.

Glacier Express Image Flyer

4 languages Europe:

DE | EN | FR | IT

6 languages Asia:

JP | CN (traditional & simplified) | KR | TH | EN

DVD (PAL / NTSC)

Route Zermatt – St. Moritz, approx. 100 minutes

Certificates

If your guests travel the whole way from St. Moritz / Davos – Zermatt or vice versa, you may award them a certificate. Certificates can be given to your guests at a suitable opportunity, e.g. on the final evening. Please order the required number of certificates no later than 10 working days before the journey. They will be sent to you by mail. Simply enter the names from your list of guests.

Two different copies:

• Europe: DE | EN | FR | IT

• Asia: JP | CN (traditional & simplified) | KR | TH | EN

Order at:

Glacier Express AG

Binzstrasse 38

CH-8045 Zürich

info@glacierexpress.ch



SOUVENIRS & LUGGAGE TRANSPORT



During the journey

Please leave luggage in the luggage area at the wardrobe

Note

Whenever possible, we recommend that you transport your luggage from hotel to hotel with your coach. Unless otherwise agreed with the hotel, each guest is responsible for loading and unloading his or her own luggage.

Luggage station to door

You hand in your luggage at a station offering luggage shipping services in Switzerland, and we deliver it to your destination address in Switzerland two days later. You can choose one of three time windows for delivery.

Luggage door to station

We collect your luggage from your address in Switzerland and you can collect it from a station offering luggage shipping services two days later. You can choose one of three time windows for collection. Please note that the order must be placed by no later than 8 p.m. two days before collection.

You will find detailed information at www.sbb.ch/gepaeck

Souvenir sales

The boardshop offers a wide range of exclusive Glacier Express souvenirs – such as the famous slanted glasses.


Find our full range of souvenirs on:
www.glacierexpress-shop.ch





GLACIER
EXPRESS[®]

St.Moritz / Davos - Zermatt



Glacier Express AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur | info@glacierexpress.ch | www.glacierexpress.ch

